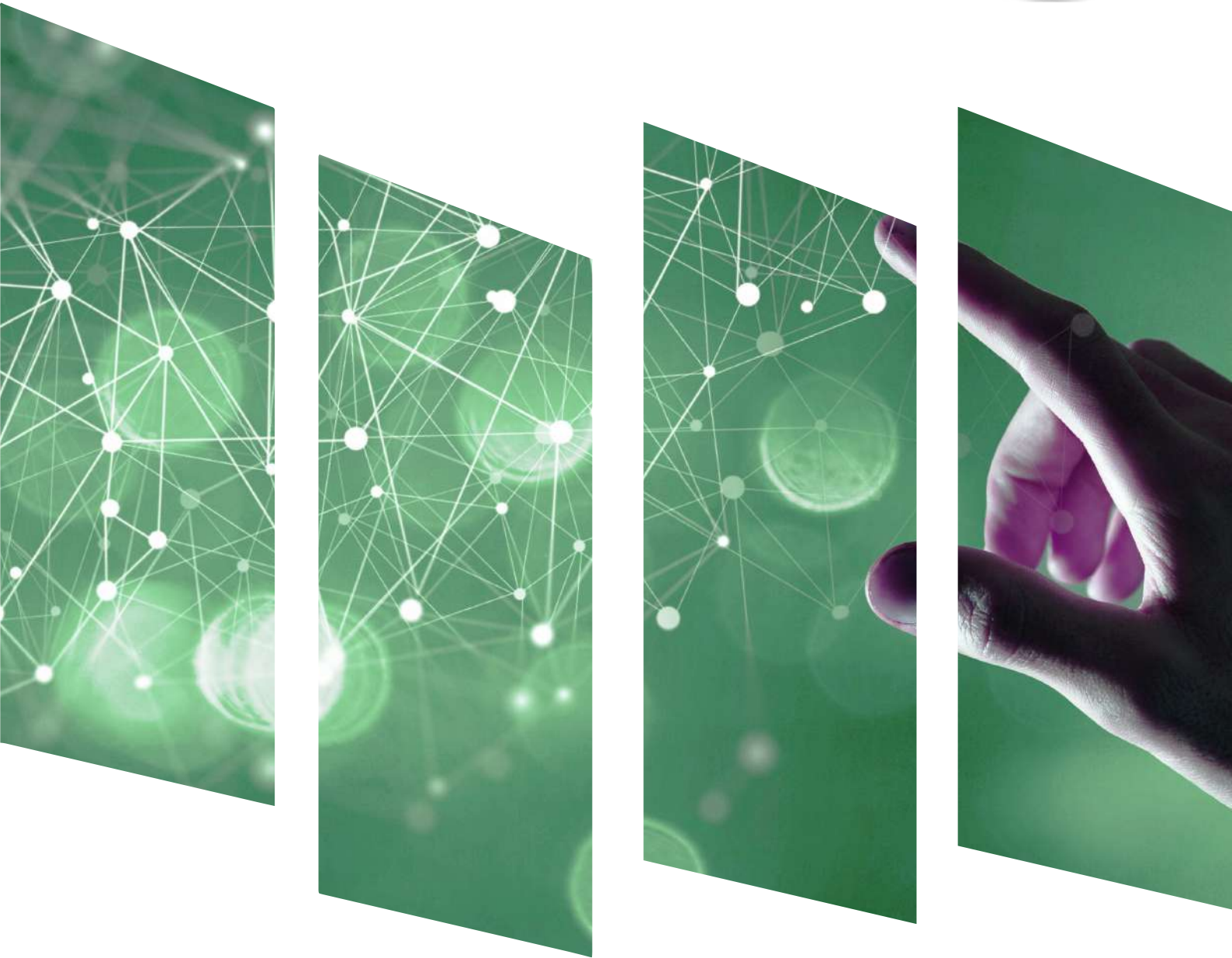


# BUSINESS CONNECTIVITY

TELCO NEUTRAL CONNECTIONS FOR YOUR BUSINESS



**Execute  
Mission-critical  
Tasks with Near  
ZERO Downtime**

Digital transformation is crucial for businesses to be more responsive and competitive in the market. With more adoptions and deployments on cloud and digital innovation, connectivity becomes exceptionally crucial for all businesses.

Businesses must be able to operate with minimal downtime to ensure maximum productivity. Choosing the right solution is important to build your business continuity and success.

# WHY LGA



## Telco Neutral

LGA has the advantage to leverage on multiple infrastructure networks to provide telco diverse circuits and failover solutions.



## Secure

ISO 27000 certified, adopt security best practices in our infrastructure and processes.



## Managed Service

Full visibility and control of your network so that you can focus on your core business.



## Deep Knowledge

Over 25 years of expertise in building business grade network.

## INTERNET CONNECTIVITY

- Standard Internet
- Premium Internet
- Direct Internet Access

## INTRANET CONNECTIVITY

- Direct Intranet Access
- Dark Fibre and DWDM

## MOBILE CONNECTIVITY

- SIM Pool
- Portable WiFi
- Mobile Internet



# INTERNET CONNECTIVITY

Access the internet securely and meet your business needs

## Standard

Boost collaboration with high speed internet connectivity for business.

Suitable for businesses who are looking for high speed and affordable internet connection.

### Benefits

- Scalable fibre broadband internet connection
- High speed internet connection with guaranteed uptime
- 24/7 email and phone support
- One-to-one hardware replacement if hardware faulty

### Specifications

- Up to 1Gbps internet connection
- NGNBN infrastructure
- 1 static IP
- Service Level Guarantee: 99.90%

## Premium

Performance-guaranteed high-speed and secure business broadband.

Suitable for businesses who are looking for reliable and mission-critical internet connection for business applications.

### Benefits

- Low latency and mission-critical network connection
- Reliable internet connection with guaranteed uptime
- 24/7 email and phone support
- One-to-one onsite hardware replacement if hardware faulty
- Robust line and hardware monitoring service
- Portal to view performance metric

### Specifications

- Up to 1Gbps internet connection
- Options of NGNBN and Non-NGNBN infrastructure
- Service quality: Mission Critical
- 8 static IP
- Service Level Guarantee: 99.95%

## Direct Internet Access

Reliable and secure enterprise-grade connection that ensure your business always stays connected.

Suitable for businesses who need dedicated access to support large number of users and critical business applications.

### Benefits

- Deliver symmetrical upstream and downstream traffic
- Low latency direct internet access
- High network availability of up to 99.99% service uptime
- 24/7 email and phone support
- One-to-one onsite hardware replacement if hardware faulty
- Robust line and hardware monitoring service
- Portal to view performance metric

### Specifications

- Symmetrical bandwidth of up to 10Gbps
- Service Level Guarantee: up to 99.99%
- Resilient self-healing infrastructure
- Metro Ethernet Forum certified

# INTRANET CONNECTIVITY

Dedicated premium network for mission-critical applications

## Direct Intranet Access

Enterprise-grade ethernet network for mission critical applications.

Suitable for businesses who need dedicated network to operate mission critical applications with low latency.

### Benefits

- Deliver symmetrical upstream and downstream traffic
- Secure and dedicated data network
- Reliable network with the highest service uptime
- 24/7 email and phone support
- One-to-one onsite hardware replacement if hardware faulty
- Robust line and hardware monitoring service
- Portal to view performance metric

### Specifications

- Layer 2 Network
- Service Level Guarantee: up to 100%
- Scalable bandwidth from 2Mbps to 10Gbps
- Metro Ethernet Forum certified
- Fully conforms to IEEE802.3 industry standard

## Dark Fibre and DWDM

Extremely high bandwidth, low latency, ultra scalable and secure connectivity.

Suitable for businesses who need a very stable, reliable, scalable and secure connection.

### Features and Benefits

- DWDM utilises multiplexing technology to increase dark fibre bandwidth
- Bandwidth requirements can be scaled up (or down) as required
- Scalable bandwidth up to 100Gbps
- Route diversity available to ensure zero downtime
- 100% private and dedicated network connection
- Configurable for internet or intranet access

### Use Cases

- **Education:** streaming large quantities of live broadcasts, media and data between schools, staff and students
- **Financial Service:** require highly available, extremely high bandwidth with low latency for disaster recovery
- **Healthcare:** high performance and secure connection for Electronic Health Records (EHR) and medical imagery
- **Media Hubs and Communications:** live broadcasts, 4K & 8K media, data within and between industry partner, media backup to remote locations

# MOBILE CONNECTIVITY

Flexible mobile connection to brings business anywhere

## SIM Pool

M2M mobile SIM for secure IoT & 4G/5G connections.

Suitable for businesses who utilises IoT devices for their smart business.

### Benefits

- Real-time monitoring and control of the state of the SIM
- Customisable connectivity with options for data pooling, tiering and backhaul
- Ability to utilise multiple telco's infrastructure based on signal strength, cost effectiveness and other requirements
- 24/7 email and phone support

### Use Cases

- **Mobile Payment:** Transmit data from mobile payment terminals to HQ
- **Security Monitoring:** Monitoring of fire and intrusions in buildings
- **Logistics:** Supply chain management where there is real-time visibility of the movement and status of goods

## Portable WiFi

High speed 4G mobile connection for instant connect to business.

Suitable for businesses who need flexible internet for remote work.

### Benefits

- High speed and huge volume of mobile data
- Support multiple devices at the same time
- Flexible plan without binding to any contract
- Unlimited email and phone support

### Specifications

- High speed 4G LTE
- 50GB mobile data
- Unlimited use at managed speed after 50GB
- Connect up to 5 devices

## Mobile Internet

High speed 4G mobile connection for remote sites.

Suitable for businesses who need flexible internet for remote sites.

### Benefits

- Auto route to best performing provider for internet access
- Secure and reliable remote connection
- Easy to use and easy maintenance
- Unlimited email and phone support

### Specifications

- Powered by Virtual SIM
- Support 2G/3G/4G
- Support Central Management Platform
- Support Multiple VPN tunnels for data encryption
- Industrial design for harsh environment